

REQUEST FOR ASSISTANCE (RFA) FORM INTAKE INTERVIEW LOG

Date: 2/12/2013 Interviewe		Interviewe	<u>r</u> : Laura Eckert	RFA #13 – 08					
Person(s) Rec	Person(s) Requesting Assistance:								
Contact Numbers (telephone, e-mail, etc.):									
Status of Person(s) Interviewed (title, position, student status, etc.): Classified Staff									
Requested Assistance Pertaining To (name, position, policy, project, etc.) Concerns about long-time issues with supervisor/coworkers.									
To the best of your knowledge, please fill out the following:									
Interviewee Status: Male□ Female ☑ Administrator □ Faculty □ Staff ☑ Student □ Concern Regarding: Male□ Female □ Administrator □ Faculty □ Staff ☑ Student □									
Category: (Please check at least one) □ Age □ Color □ Creed □ Disability □ Employment □ Marital Status X National Origin □ Race □ Religion □ Retaliation □ Sex/Gender □ Sexual Harassment □ Sexual Orientation □ Veteran Status									
			Time Line						
Date	Ite	em	Comments						
2/12/2013	vis	sits EO	Requests to meet with Laura Eckert, referred to our office.						
2/19/2013	Intake and union rep Tim Harvey meet with Laura Eckert. being bullied by her supervisor. The supervisor has referred to accent. reports that is moody and does not listen to her. Laura Eckert identified the issues as involving supervisory and interperson communication skills, and referred concern to Melissa Reed in agreed for Laura to forward her notes to Melissa so that she does have to repeat herself to Melissa.								

5 10 13	LE t/c to Melissa Reed	HR is still currently working on the situation. Some interpersonal interactions are difficult for her and there are some performance concerns. HR is working with the supervisor and supervisor's supervisor. National origin has not been an issue; seems all about interpersonal skills and communication. LJ, HR's organizational development specialist, has also been working with the team. He interviews everyone individually to see how people are feeling b/c it determines how people work together and how productive they are. Then he develops a plan on how to get to where people want to go.
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Resolved to Individual's Satisfaction [R]	☐ Unresolved [U]
☐ Transitioned to Complaint [F]	☑ Referred to another University Office [REF

Provide a summary of the discussion, including recommendations provided. Subsequent discussions, requests for assistance and/or follow-ups on this issue should be included chronologically below.